



Attorney/Docket No. 28787.70  
Customer No. 000027683

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:  
Chen et al.

Serial No. 10/689,370

Filed: October 20, 2003

For: Rule based capacity management  
system for an inter office facility

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Group Art Unit: 2624

Examiner: Unknown

INFORMATION DISCLOSURE STATEMENT

Commissioner For Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In compliance with the duty of disclosure under 37 CFR §1.56, and in accordance with the practice under 37 CFR §1.97 and §1.98, the Examiner's attention is directed to the documents listed on the enclosed modified Form PTO-1449. No inference should be made that the cited references are in fact material, are in fact prior art, or that no better art exists. The cited patents are listed in numerical order and are not in any order based on their pertinence.

This Information Disclosure Statement is being filed within three months of the United States filing date or before the mailing date of a first Office Action on the merits. No certification or fee is required (37 CFR §1.97(b)).

Pursuant to 37 CFR §1.98(d), no copies of the cited references are enclosed since the references were provided in the parent applications, U.S. Serial Nos. 10/171,375 and 09/687,635.

It is respectfully requested that the above information be considered by the Examiner and that a copy of the enclosed Form PTO-1449 be returned indicating that such information has been considered.

An early action on the merits is respectfully requested.

Respectfully submitted,

*T. F. Bliss*

Date: 3/9/04  
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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to Commissioner For Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on 3-9-04

*Gayle Conner*  
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